



Returns Dept.
Hattons Model Railways
17 Montague Road
Widnes
Cheshire
WA8 8FZ
Tel. 0151 733 3655
Fax. 0151 734 4040

Customer Return Form

Please complete this form and include this with the item(s) you wish to return.

Sections highlighted with a (*) must be filled in.

* Customer Name:	
* Address:	
* Contact number:	
* Email:	
* Sales order number:	
Purchase Date:	
Return Date:	

Hatton's Model Railways 17 Montague Road, Widnes, WA8 8FZ
VAT Registration: 163 7710 60 Company Registration: 5131251

www.hattons.co.uk

Return Codes

1	Item Unwanted	4	Damaged - Replace
2	DCC Fitting - Fitting Missing	5	Damaged - Refund
3	Incorrect Item Received	6	DCC Fitting - Fitting Fault

Please indicate (✓) if you are returning for a Refund or Replacement

* Product Code	Quantity	* Return Code	* Reason for Return (If damaged, please provide a short description of the damage)	Refund	Replacement

Please ensure the item(s) you are returning are suitably packaged. Please retain your postal receipt as proof of postage.